

## J. VALENTINE, INC. TERMS AND CONDITIONS

If any of the fine print below gives you a headache please call us! Toll-Free 1-877-236-9894 We are always happy to help and answer any questions you may have.

- ORDER PLACEMENT:** Before your initial order or catalog can be processed you must first complete a NEW ACCOUNT APPLICATION FORM and provide a photocopy of your valid resale license. International accounts must provide (i.e UK Registration Number, ABN, VAT, GST or country equivalent documents) All new "Website" customers are required to maintain a minimum of \$500.00 in monthly sales with J. Valentine, Inc. and are subject to a 6 month probationary/monitoring period. J. Valentine reserves the right to suspend and/or cancel any account they feel breaches this condition. *If you receive a notice of cancellation you will have 72 hours to remove all images without exception.*
- ORDER MINIMUM:** A minimum of **\$250.00** is required for all domestic orders and **\$1000.00** for all International orders. For every order not meeting our required minimum there will be a fee applied. For domestic accounts the under minimum fee will be **\$10.00** and for international accounts the under minimum fee will be **\$25.00**. Fee's will be applied without exception.
- CLAIMS & RETURNS:** All claims must be reported within **10 days** of receipt of goods. No returns will be accepted without a Return Authorization Approval Number. Failure to obtain a RA number will result in your package being refused by J. Valentine, Inc. A credit, refund or exchange will be given for all incorrect shipments. Defective merchandise will be replaced or repaired. Soiled merchandise cannot be returned unless defective. No garment will be accepted if the tag has been removed, replaced or cut out. All returns are subject to final inspection by J. Valentine, Inc. to determine cause and validity of request. A re-stocking fee of **15%** will be charged for any refused or returned merchandise without an approved return authorization number. There will be no exceptions to this rule.
- J. VALENTINE IMAGE(S) AND COPYRIGHT:** Images that appear in J. Valentine, Inc. catalogs, [www.jvalentinecatalog.com](http://www.jvalentinecatalog.com) or any other entity controlled or monitored by J. Valentine, Inc. are the sole property of J. Valentine, Inc. Use of our images can only be obtained directly from J. Valentine, Inc. corporate offices in the form of a written approval. The use of images in your own catalog or media advertising must be for the sole purpose of selling J. Valentine, Inc. products. We do not permit the use of our images to promote other businesses or products. J. Valentine, Inc. does not allow our products to be sold on eBay or any online auctions of any kind. Furthermore, no unauthorized use of our images will be tolerated. J. Valentine, Inc. reserves the right to suspend and/or cancel any existing account we feel breaches these conditions.
- FREIGHT:** F.O.B. Paramount, California. All merchandise will be shipped UPS unless otherwise specified.
- DROP SHIPMENTS:** J. Valentine, Inc. will only drop ship in the continental U.S., Hawaii and Alaska. We will drop ship to your customer for a fee of **\$6.50**. Returns for drop shipped items will not be accepted from your customer. We do not issue call tags or give refunds for drop shipments unless the item is defective. Drop shipments will only be shipped via UPS. Any charges incurred due to a incorrect shipping address will be charged to your account.
- PAYMENTS:** Initial orders will be shipped C.O.D (cashier's check or money order), Credit Card (Visa, MasterCard) or Wire Transfer. All C.O.D. customers will receive ONE phone call regarding the amount of their order, ship date, and terms of payment. If you have provided an email address you will also receive a tracking number confirmation and copy of your invoice (Invoices will be emailed once a week).
- CREDIT:** We offer NET 30 to qualified customers. We do not offer any type of Holiday or extended dating. Customers wishing to apply for terms must submit references known within the intimate apparel industry.
- RETURNED CHECKS:** There is a **\$25.00** service charge for all returned checks.
- \*\*\* ATTENTION C.O.D. CUSTOMERS \*\*\* UPS now charges for return shipping on refused boxes.** Customers will now be billed for these shipping charges. Failure to pay for these charges will result in your account being sent to collections. Please notify J. Valentine, Inc. if you will be closed or unable to accept shipments prior to shipping to avoid these charges.
- SIZE CHART AND INFORMATION:** J. Valentine styles are cut for a sexy fit. Most tops do not offer full coverage.
- J. Valentine sizing is categorized as "Juniors"**

	OS	S	S/M (0-4)	M	M/L (4-8)	L	XL (10-12)	XXL (14-16)
Size in Juniors	0 to 6	0 to 3	0 to 4	4 to 7	4 to 8	8 to 10	10 to 12	12 to 14
Bust Line and Cup Size	32B-36D	32B-34C	32B-34C	34B-36C	34C-36D	36C-38D	36C-38D	36D-38DD
Natural Waist (smallest part)	24-28"	23-25"	24-26"	25-27"	26-28"	27-29"	29-31"	32-34"
Hips (widest part)	32-36"	30-31"	32-34"	32-33"	34-36"	34-35"	36-38"	38-40"
Pant Inseam	34.5-35"	34.5-35"	34.5-35"	34.5-35"	34.5-35"	34.5-35"	34.5-35"	34.5-35"